D 73020

FIRST SEMESTER M.Com. DEGREE EXAMINATION, DECEMBER 2014

(CUCSS)

MC1 C4—MANAGEMENT INFORMATION SYSTEMS

Time : Three Hours

Maximum : 36 Weightage

*Answer **all** questions.*
Each question carries 1 weightage.

1. How do you define Management Information Systems.

2. What is data independence ?

3. Define data mining.

4. What do you mean by feed back Systems ?

5. List the operating elements of MIS.

6. What do you mean by internal constraints ?

(6 × 1 = 6 weightage)

*Answer any **six** questions.*
Each question carries 3 weightage.

7. With a neat diagram, explain the organization of MIS.

8. Differentiate between Decision support systems and Executive support system.

9. Describe about security of information resources focusing on its threats.

10. Elaborate on the organizational functions of any major commercial bank.

11. What are the services rendered by MIS to different levels of management ?

12. What do you mean by the behavioural model of decision making ?

13. Outline the concept of database and database design.

14. Is user participation required for system development ? Substantiate.

(6 × 3 = 18 weightage)

*Answer any **two** questions.*
Each question carries 6 weightage.

15. Describe in detail the modules of ERP that can be implemented in a banking environment.

16. Explain the impact of MIS in any of the organization you are familiar with. Describe the application of MIS in all the levels of that organisation.

17. What are the multiple approaches to the structure of MIS ? Describe how you synthesize multiple approaches into a conceptual structure for MIS.

(2 × 6 = 12 weightage)