D 103696	(Pages : 2)	Name
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SECOND SEMESTER (CBCSS—UG) DEGREE EXAMINATION APRIL 2024

B.B.A.

BBA 2B 03—MARKETING MANAGEMENT

(2019—2023 Admissions)

Time: Two Hours and a Half

Maximum: 80 Marks

Answer should be written in English only.

Part A

Answer the following questions. Each question carries 2 marks.

- 1. What is meant by impulsive buying behaviour?
- 2. What is meant by packaging?
- 3. What do you mean by pricing?
- 4. What do you mean by Product Life Cycle?
- 5. Who is a Wholesaler?
- 6. What is a Trademark?
- 7. What do you mean by marketing mix?
- 8. Define consumer behaviour.
- 9. Who is a Salesman?
- 10. What do you mean by a target market?
- 11. Define Marketing.
- 12. What do you mean by supermarkets?
- 13. What is meant by buying motives?
- 14. What is an advertising copy?
- 15. Who are itinerant retailers?

 $(15 \times 2 = 30, Maximum ceiling 25 Marks)$

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Part B

Answer the following questions. Each question carries 5 marks.

- 16. What are the various kinds or types of sales promotion?
- 17. What do you mean by skimming and penetration pricing?
- 18. Briefly explain the various levels of distribution channels.
- 19. What is meant by discount? What are the various types of discounts?
- 20. What is meant by product line? Also, explain product line modification.
- 21. What are the components or elements of the marketing mix?
- 22. What are the four types of consumer behaviour?
- 23. Write a note on Marketing Information Systems.

 $(8 \times 5 = 40, Maximum ceiling 35 Marks)$

Part C

Answer any **two** questions. Each question carries 10 marks.

- 24. What do you mean by market segmentation? What are the advantages of market segmentation? Also, explain the various bases for market segmentation.
- 25. What are the various factors influencing pricing decisions? Also, explain the methods or techniques of pricing.
- 26. Explain the nature, scope, and importance of marketing.
- 27. What is meant by a channel of distribution? List out their functions. What are the factors influencing choice of distribution channel?

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SECOND SEMESTER (CBCSS—U.G.) DEGREE EXAMINATION APRIL 2023

B.B.A

BBA 2B 03—MARKETING MANAGEMENT

(2019—2022 Admissions)

Time: Two Hours and a Half

Maximum: 80 Marks

Part A

Answer the following questions. Each question carries 2 marks.

- 1. What do you mean by marketing myopia?
- 2. Who is a retailer?
- 3. What is meant by advertising?
- 4. What do you mean by brand equity?
- 5. What do you mean by personal selling?
- 6. What is meant by a channel of distribution?
- 7. List out the stages of PLC.
- 8. What do you mean by a buying motive?
- 9. List out the components or elements of marketing mix.
- 10. Define consumer behaviour.
- 11. What is meant by market segmentation?
- 12. What is product mix?
- 13. What do you mean by skimming pricing policy or technique?
- 14. What is E-mail marketing?
- 15. What do you mean by a brand mark?

 $(15 \times 2 = 30, Maximum ceiling 25 Marks)$

Part B

Answer the following questions. Each question carries 5 marks.

- 16. List out the various advantages of packaging.
- 17. What are the various types of discounts?
- 18. Distinguish between traditional marketing and E-marketing.
- 19. Explain the various patronage buying motives of consumers.
- 20. Explain the scope of marketing.
- 21. List out any five differences between organized and unorganized retailing.
- 22. What do you mean by cost-based pricing policies? List out the methods of cost-based pricing policies.
- 23. Write a short note on Marketing Information Systems.

 $(8 \times 5 = 40, Maximum ceiling 35 Marks)$

Part C

Answer any **two** questions.

Each question carries 10 marks.

- 24. What are the various functions of wholesalers? Also, list out their services to the retailers.
- 25. Explain the process of personal selling. Also, list out its advantages and limitations.
- 26. Write a detailed note on the evolution of the marketing concept.
- 27. What is meant by sales promotion? Explain the various kinds or types of sales promotion.

C 23814	(Pages : 2)	Name
		Reg No

SECOND SEMESTER (CBCSS—UG) DEGREE EXAMINATION APRIL 2022

B.B.A.

BBA 2B 03—MARKETING MANAGEMENT

(2019—2020 Admissions)

Time : Two Hours and a Half

Maximum : 80 Marks

Part A

Answer the following questions. Each question carries 2 marks.

- 1. What do you mean by product simplification?
- 2. What do you mean by captive product pricing? Give an example.
- 3. What do you mean by branding?
- 4. What is an advertising copy?
- 5. Who is a Wholesaler?
- 6. Explain the holistic marketing concept.
- 7. What is meant by grading?
- 8. What is meant by trade discount and cash discount?
- 9. Define Marketing.
- 10. What is meant by packaging?
- 11. What are industrial goods?
- 12. What is meant by Unique Selling Proposition?
- 13. What are departmental stores?
- 14. What do you mean by internet marketing?
- 15. What is meant by product positioning?

 $(15 \times 2 = 30, Maximum ceiling 25 Marks)$

Part B

Answer the following questions. Each question carries 5 marks.

- 16. What are the benefits of E-marketing over traditional marketing?
- 17. Explain the need or importance of market segmentation.
- 18. What do you mean by skimming and penetration pricing?
- 19. Explain any five factors that influence the choice of distribution channel.
- 20. Explain the steps or the process of personal selling.
- 21. What do you mean by a consumer product? Explain the various classes or types of consumer products.
- 22. Write notes on the selling concept and marketing concept.
- 23. Briefly explain demographic segmentation and its components.

 $(8 \times 5 = 40, Maximum ceiling 35 Marks)$

Part C

Answer any **two** questions. Each question carries 10 marks.

- 24. What are the four types of consumer behaviour? Also, explain the consumer decision-making process.
- 25. What do you mean by marketing mix? Explain in detail the 4 Ps of marketing as well as the extended Ps.
- 26. What is Advertising? Explain the role or the importance of advertising.
- 27. What do you mean by Product Life Cycle? Explain various stages or phases of Product Life Cycle.

C 22024	(Pages : 2)	Name
		Reg No

SECOND SEMESTER (CBCSS—UG) DEGREE EXAMINATION APRIL 2022

B.B.A.

BBA 2B 03—MARKETING MANAGEMENT

(2021 Admissions)

Time: Two Hours and a Half

Maximum: 80 Marks

Section A

Answer at least ten questions. Each question carries 3 marks. All questions can be attended. Overall Ceiling 30.

- 1. What is meant by pricing?
- 2. What is a Trademark?
- 3. What are convenience products and unsought products?
- 4. What do you mean by product diversification?
- 5. What is a Market?
- 6. What do you mean by brand loyalty?
- 7. What is meant by labelling?
- 8. Explain how a consumer is different from a customer?
- 9. What do you mean by a three-level channel?
- 10. What is meant by psychological pricing?
- 11. What do you mean by the production concept and the product concept of marketing?
- 12. List out any four advantages of packaging?
- 13. What do you mean by target marketing? Give an example.
- 14. What do you mean by competitive advantage?
- 15. What do you mean by the dissonance reduction buying behaviour?

 $(10 \times 3 = 30 \text{ marks})$

Section B

Answer at least **five** questions. Each question carries 6 marks. All questions can be attended. Overall Ceiling 30.

- 16. Explain the different elements or components of the marketing mix.
- 17. Briefly explain any *five* sales promotion tools that are aimed at consumers.
- 18. List out the various advantages or benefits of advertising.
- 19. Explain various stages or phases of the Product Life Cycle.
- 20. Explain any five factors influencing the choice of distribution channel.
- 21. Why it is important for marketers to understand consumer buyer behaviour?
- 22. What are the various services rendered by retailers to the consumers?
- 23. Explain any five factors that affect or influence the promotion mix decisions.

 $(5 \times 6 = 30 \text{ marks})$

Section C

Answer any **two** questions. Each question carries 10 marks.

- 24. What do you mean by market segmentation? Explain the various bases for market segmentation.
- 25. Define Marketing. Explain the various benefits or importance of marketing.
- 26. What do you mean by E-marketing? Explain its advantages and limitations.
- 27. What do you mean by skimming and penetration pricing? Also, list out the various factors influencing pricing policies.

C 4325	(Pages : 2)	Name
		Reg. No.

SECOND SEMESTER (CBCSS—UG) DEGREE EXAMINATION APRIL 2021

B.B.A.

BBA 2B 03—MARKETING MANAGEMENT

Time: Two Hours and a Half

Maximum: 80 Marks

Section A

Answer at least **ten** questions. Each question carries 3 marks. All questions can be attended. Overall Ceiling 30.

- 1. What is marketing mix?
- 2. What is demarketing?
- 3. What is buying motives?
- 4. Define market segmentation.
- 5. What is product positioning?
- 6. What is standardisation?
- 7. What do you mean by Branding?
- 8. Define Packaging.
- 9. What is trade mark?
- 10. What is social marketing?
- 11. Define Advertising.
- 12. What is product line?
- 13. What do you mean by supply chain management?
- 14. What is promotion?
- 15. Write any two objectives of personal selling.

 $(10 \times 3 = 30 \text{ marks})$

Section B

2

Answer at least **five** questions. Each question carries 6 marks. All questions can be attended. Overall Ceiling 30.

- 16. Explain the modern concept of marketing. What are its features?
- 17. Discuss the factors influencing consumer behavior.
- 18. Discuss the various steps in the buying process.
- 19. Explain the stages involved in new product development.
- 20. What are the factors to be considered while selecting a suitable channel of distribution?
- 21. What are the various methods of pricing a new product?
- 22. State the requisites of a good advertisement copy.
- 23. Discuss the various kinds of sales promotion.

 $(5 \times 6 = 30 \text{ marks})$

Section C

Answer any **two** questions.

Each question carries 10 marks.

- 24. Define Marketing. Briefly explain the functions of marketing management.
- 25. Define Pricing Policy. Explain the factors influencing pricing decisions.
- 26. Who is a retailer? What are the different types of retailers? Discuss also the functions of retailers in distribution.

(Pages: 2)



SECOND SEMESTER B.Com./B.B.A. DEGREE EXAMINATION

(CBCSS-UG)

B.B.A.

BBA 2B 03-MARKETING MANAGEMENT

(2019 Admissions)

Time: Two Hours and a Half

Maximum: 80 Marks

Part A

Answer all questions.

- 1. Define Marketing Management.
- 2. What are Convenience Goods?
- 3. What is viral marketing?
- 4. What are the functions of marketing?
- 5. What do you mean by brand equity?
- 6. What is test marketing?
- 7. What do you mean by psychological pricing?

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- 8. What is post purchase dissonance?
- 9. What is a Label?
- 10. What is meant by premium offer?
- 11. Distinguish trade mark from brand.
- 12. What is demarketing?
- 13. What is penetration pricing?
- 14. What is advertisement copy?
- 15. Who is a middleman?

 $(15 \times 2 = 30, Maximum ceiling 25 marks)$

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Part B

Answer all questions.

16. State the objectives of marketing?

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- 17. Define Market Segmentation. Discuss the different kinds of market segmentation.
- 18. Enumerate briefly the functions performed by packaging.
- 19. Discuss briefly the stages of Product Life Cycle.
- 20. Bring out the recent trends in marketing.
- 21. What is physical distribution? What are its importance?
- 22. Describe the steps involved in product positioning.
- 23. Explain the factors influencing pricing policies.

 $(8 \times 5 = 40, Maximum ceiling 35 marks)$

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Part C

Answer any two questions.

- 24. Bring out the scope of marketing management.
- 25. What are the functions and services rendered by retailers?
- 26. Explain the elements of promotional mix.