

D 114519

(Pages : 2)

Name.....

Reg. No.....

**FIRST SEMESTER M.Com. DEGREE (REGULAR/SUPPLEMENTARY)
EXAMINATION, NOVEMBER 2024**

(CBCSS)

M.Com.

MCM 1C 04—MANAGEMENT THEORY AND ORGANIZATIONAL BEHAVIOUR

(2019 Admission onwards)

Time : Three Hours

Maximum : 30 Weightage

*Answers should be written in English only.***Section A***Answer any **four** questions.**Each question carries 2 weightage.*

1. State the different types of Kaizen ?
2. What are the features of management development programmes ?
3. What is the significance of Attribution Theory ?
4. How to overcome resistance to controlling, in an organisation ?
5. What do you understand by the term personality ?
6. Which are the factors increasing the Cohesiveness of the work group ?
7. What are the features of organizational development ?

(4 × 2 = 8 weightage)

Section B*Answer any **four** questions.**Each question carries 3 weightage.*

8. Bring out the meaning and nature of Six sigma.
9. Explain the different types of a firms' competencies.
10. Explain the process of Perception.

Turn over

11. State the methods of assessing memory.
12. Which are the mental health problems in organizations ?
13. What are the different reasons for joining groups ?
14. Explain the process of organisational development.

(4 × 3 = 12 weightage)

Section C

*Answer any two questions.
Each question carries 5 weightage.*

15. Explain the nature and factors influencing quality of work life.
16. Explain the personality attributes influencing organisation behaviour.
17. Explain the theories of learning.
18. Describe the different styles and theories of leadership.

(2 × 5 = 10 weightage)

D 52759

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Name.....

Reg. No.....

**FIRST SEMESTER M.Com. DEGREE (REGULAR/SUPPLEMENTARY)
EXAMINATION, NOVEMBER 2023**

(CBCSS)

Master of Commerce

MCM 1C 04—MANAGEMENT THEORY AND ORGANIZATIONAL BEHAVIOUR

(2019 Admission onwards)

Time : Three Hours

Maximum : 30 Weightage

Section A*Answer any **four** questions.**Each question carries 2 weightage.*

1. What are the benefits of TQM ?
2. What are the advantages of Kaizen ?
3. What do you understand by the term Perception ?
4. What is the nature of organizational model of self management ?
5. What are the consequences of mental health problems in the workplace ?
6. List out the common characteristics of effective teams
7. What are the functions of organizational culture ?

(4 × 2 = 8 weightage)

Section B*Answer any **four** questions.**Each question carries 3 weightage.*

8. Explain the features of quality circle.
9. What is bench marking ? Which are the types of bench marking ?
10. Which are the different levels of psychological processes ?
11. What are the strategies for enhancing memory ?
12. Which are the different types of counseling ?

Turn over

13. What are the qualities of a leader ?
14. What are the techniques for managing organisational relationships ?

(4 × 3 = 12 weightage)

Section C

*Answer any **two** questions.
Each question carries 5 weightage.*

15. Explain the steps and issues in team management.
16. Briefly explain the personality theories.
17. Discuss the theories of motivation.
18. Explain and evaluate the modern schools of management thought.

(2 × 5 = 10 weightage)

D 32652

(Pages : 2)

Name.....

Reg. No.....

**FIRST SEMESTER M.Com. DEGREE (C.B.C.S.S.) [REGULAR /
SUPPLEMENTARY] EXAMINATION, NOVEMBER 2022**

MCM 1C 04—MANAGEMENT THEORY AND ORGANIZATIONAL BEHAVIOUR

(2019 Admission onwards)

Time : Three Hours

Maximum : 30 Weightage

Section A

*Answer any **four** questions.
Each question carries 2 weightage.*

1. What is TQM ?
2. What do you mean by planning premises ?
3. What is social perception ?
4. What is inter- personal conflict ?
5. What do you mean by group norms ?
6. Define Organisational Behaviour.
7. What do you mean by team management ?

(4 × 2 = 8 weightage)

Section B

*Answer any **four** questions.
Each question carries 3 weightage.*

8. What are the barriers of effective communication ?
9. Explain the features of scientific management.
10. What are the different determinants of personality ?
11. Explain the process of controlling.
12. What are the key elements of Organisational Behaviour ?
13. How we can overcome the resistance to change in an organization ?
14. What are the bases and sources of power ?

(4 × 3 = 12 weightage)

Turn over

Section C

Answer any two questions.

Each question carries 5 weightage.

15. Define Leadership. Explain the different theories of leadership.
16. Explain Motivation. Discuss the different theories of motivation.
17. Define Group. Explain the different types of groups.
18. What do you mean by planning ? Explain the purpose and process of planning.

(2 × 5 = 10 weightage)

D 14383

(Pages : 2 + 4 = 6)

Name.....

Reg. No.....

**FIRST SEMESTER M.COM. DEGREE (REGULAR/SUPPLEMENTARY)
EXAMINATION, NOVEMBER 2021**

(CBCSS–SDE/Private)

M.Com.

MCM 1C 04—MANAGEMENT THEORY AND ORGANIZATIONAL BEHAVIOUR

(2019 Admission onwards)

Time : Three Hours

Maximum : 30 Weightage

Section A

*Answer any **four** questions.
Each question carries 2 weightage.*

1. What is OBMOD ?
2. What do you mean by group think ?
3. What is sensitivity training ?
4. Define attitude.
5. What do you mean by bench marking ?
6. What is learning ?
7. List out different styles of managers.

(4 × 2 = 8 weightage)

Section B

*Answer any **four** questions.
Each question carries 3 weightage.*

8. What are the various functions of management ?
9. Explain the strategies to resolve inter-personal conflict.
10. What are the different disciplines contributed to the development of organizational behavior?
11. Explain Abraham Maslow's motivation theory.
12. What are the techniques for improving the effectiveness of group decision making process ?

Turn over

13. "Leaders are born not made."–Discuss

14. Briefly explain the principles of learning.

(4 × 3 =12 weightage)

Section C

*Answer any **two** questions.
Each question carries 5 weightage.*

15. "Nothing is constant, only the change is constant." Explain the statement with factors responsible for change and discuss the sources of resistance to change.

16. Discuss the different techniques of Organisational Development.

17. Describe the factors influencing the personality.

18. Define Organisational Behaviour. Briefly explain the models of Organisational Behaviour.

(2 × 5 = 10 weightage)

D 13083

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Name.....

Reg. No.....

**FIRST SEMESTER M.Com. DEGREE (REGULAR/SUPPLEMENTARY)
EXAMINATION, NOVEMBER 2021**

[November 2020 session for SDE/Private Students]

(CBCSS)

M.Com.

MCM 1C 04—MANAGEMENT THEORY AND ORGANIZATIONAL BEHAVIOUR

(2019 Admission onwards)

{Covid instructions are not applicable for PVT/SDE students (November 2020 session)}

Time : Three Hours

Maximum : 30 Weightage

General Instructions

1. *In cases where choices are provided, students can attend **all** questions in each section.*
2. *The minimum number of questions to be attended from the Section / Part shall remain the same.*
3. *The instruction if any, to attend a minimum number of questions from each sub section / sub part / sub division may be ignored.*
4. *There will be an overall ceiling for each Section / Part that is equivalent to the maximum weightage of the Section / Part.*

Section A

*Answer any **four** questions.
Each question carries 2 weightage.*

1. Define group dynamics.
2. What is QWL ?
3. What is corporate culture ?
4. What do you mean by Six sigma ?
5. Expand ESOPS.
6. What do you mean by MBO ?
7. Define organization structure.

(4 × 2 = 8 weightage)

Turn over

Section B

*Answer any **four** questions.
Each question carries 3 weightage.*

8. Briefly explain the process of conflict management.
9. What are the steps in planning ?
10. What are the challenges of Organisational Behaviour ?
11. List out the characteristics of effective team.
12. What are the qualities of a good leader ?
13. Explain the principles of decision making.
14. Explain the types of motives with examples.

(4 × 3 = 12 weightage)

Section C

*Answer any **two** questions.
Each question carries 5 weightage.*

15. What is behavior modification ? Discuss the steps involved in organizational behavior modification.
16. Explain the meaning of personality. What are the determinants of personality ?
17. What is organizational development ? Explain the different types of Organisational Development intervention.
18. Explain the principles of learning and elaborate on the process of learning.

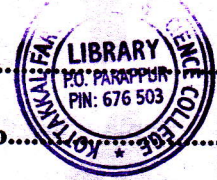
(2 × 5 = 10 weightage)

D 93370

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Name.....

Reg. No.....



**FIRST SEMESTER M.Com. DEGREE (REGULAR/SUPPLEMENTARY)
EXAMINATION, NOVEMBER 2020**

(CBCSS)

M.Com.

MCM 1C 04—MANAGEMENT THEORY AND ORGANIZATIONAL BEHAVIOUR

(2019 Admissions)

Time : Three Hours

Maximum : 30 Weightage

Section A*Answer any four questions.**Each question carries 2 weightage.*

1. What is a core competency ?
2. What is mean by perception ?
3. Define personality.
4. What is mean by Quality of Work Life ?
5. Define organizational culture.
6. What is grid management ?
7. What is meant by MDP in HRM ?

(4 × 2 = 8 weightage)

Section B*Answer any four questions.**Each question carries 3 weightage.*

8. Briefly explain the theories of leadership.
9. What are the factors affecting perception.
10. Briefly explain the ethical issues in organizational behavior.
11. What is learning ? State different theories of learning.
12. Describe the various types of organization cultures.

Turn over

13. Explain briefly group dynamics.
14. Explain case analysis with an example?

(4 × 3 = 12 weightage)

Section C

Answer any two questions.

Each question carries 5 weightage.

15. Explain how personality affect the performance of a firm.
16. Explain the various Schools of management thought.
17. What is the role of effective communication in an organization
18. Define a group behaviour? Explain the various stages of group formation and development.

(2 × 5 = 10 weightage)

C 84030

(Pages : 2)

Name.....

Reg. No.....

**M.Com. (PREVIOUS) DEGREE [CBCSS] EXAMINATION
APRIL/MAY 2020**

(PVT/SDE)

M.Com.—First Semester

MCM 1C 04—MANAGEMENT THEORY AND ORGANIZATIONAL BEHAVIOUR

(2019 Admissions)

Time : Three Hours

Maximum : 30 Weightage

Part B

SECTION A

Answer any four questions.

Each question carries 2 weightage.

1. What is meant by Kaizen ?
2. Explain case study.
3. What is theory of classical conditioning ?
4. What is meant by Work Life Balance ?
5. What is MDP ?
6. What is group dynamics ?
7. Define sensitivity training.

(4 × 2 = 8 weightage)

SECTION B

Answer any four questions.

Each question carries 3 weightage.

8. Define Scientific Management. Briefly explain its principles.
9. What are the ethical issues in organizational behavior ?
10. What is meant by conflict ? How a firm can manage the conflict ?
11. What are the approaches of leadership ?
12. Explain the techniques of managing the organizational relationship.

Turn over

13. Define 'Organisational Behaviour'. State the relationship between management and organisational behaviour.
14. Define Personality. What are its determinants ?

(4 × 3 = 12 weightage)

SECTION C

*Answer any two questions.
Each question carries 5 weightage.*

15. Briefly explains the emerging challenges and opportunities of organizational behaviour.
16. What is meant by motivation ? Briefly explain the different theories of motivation.
17. Explain the importance of TQM in organization.
18. How effective communication leads to enhance the productivity of a worker ?

(2 × 5 = 10 weightage)

D 72916

(Pages : 2)

Name.....

Reg. No.....

**FIRST SEMESTER M.A./M.Sc./M.Com. DEGREE EXAMINATION
DECEMBER 2019**

(CBCSS)

M.Com.

MCM 1C 04—MANAGEMENT THEORY AND ORGANIZATIONAL BEHAVIOUR

(2019 Admissions)

Time : Three Hours

Maximum : 30 Weightage

Section A

Answer any four questions.

Each question carries a weightage of 2.

1. Define management.
2. What is six sigma ?
3. Define organizational development.
4. What is sensitivity training ?
5. Explain the need hierarchy theory of motivation.
6. What is group dynamics ?
7. Define HRM ?

(4 × 2 = 8 weightage)

Section B

Answer any four questions.

Each question carries a weightage of 3.

8. Explain Transactional Analysis.
9. What are theories of learning.
10. What is personality ? What are its determinants ?
11. What are approaches of organizational behaviour ?
12. Explain TQM in detail.

Turn over

13. Discuss the various characteristics of organizational culture.
14. What is work group ? Explain its importance.

(4 × 3 = 12 weightage)

Section C

Answer any two questions.

Each question carries a weightage of 5.

15. Explain the ethical issues in organizational behaviour.
16. What are the steps involved in measuring organizational culture ?
17. What is meant by benchmarking ? Explain the process involved in it ?
18. Explain various techniques for managing organizational relationship.

(2 × 5 = 10 weightage)